

Writing out to local authorities

September has been another busy month for the programme and local authorities alike. Earlier this month, we wrote to local authorities about our plan to begin work on our new cluster approach, as highlighted in last month's newsletter. It has been great to see positive responses from those contacted. We're looking forward to working more closely with these authorities, as we transform their LLC service.

As ever, we are conscious that many LLC departments have ongoing challenges caused by coronavirus (COVID-19). If this is the case for you, please contact us so we can work together to identify how we can help your migration journey.

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Our upcoming GitHub platform

As a programme we've been evaluating the most effective ways of storing and sharing our resources and documents online. Ease of access needs to be at the forefront of everything we do.

Over the coming weeks, we'll be building a new platform to allow us to work better with local authorities. Our GitHub page will become the central online resource. The simple layout will contain all the tools and resources needed to support your migration journey.

It is important to say that there will be an overlap period where both Khub and GitHub are live. We will keep you updated on our progress.

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Looking at our digital events

September 2020 looked very different from the one we envisioned at the start of the year, with virtual events becoming the norm. To limit the impact of the pandemic and its associated restrictions, we've developed new resources and digital events to support you while you're working remotely.

Through the autumn, we will continue to run webinars for LLC decision makers who have not yet migrated to the new service. These events are specifically designed to support your migration journey. September's event saw, representatives from Tameside Metropolitan Borough Council, Watford Borough Council and Stockton-on-Tees Borough Council talk about specific aspects of their migration journeys.

Our webinar on 22 October 2020, will focus on how the programme is supporting economic growth on a local regional and national scale. Please click here to register.

We've had programme members speaking at the 2020 Residential Property Law Conference and at GovNet's Digital Government 2020 virtual summit. These were excellent opportunities to highlight the work of our programme in the context of the Government's wider digital agenda.

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Service assessment reminders

As mentioned in previous newsletters, earlier this year the programme reissued service assessments to local authorities who had not begun working with us on their data. We're thankful to the local authorities who returned their assessments.

We appreciate that remote working may have made it difficult to complete the initial assessment. To make the process easier, over the next week we'll invite you to validate the accuracy of the data we already hold.

Your validated data will allow us to continue preparatory work, until you return your fully completed service assessment to us. We will require the return of either your full service assessment or the validation of your data by 30 November 2020.

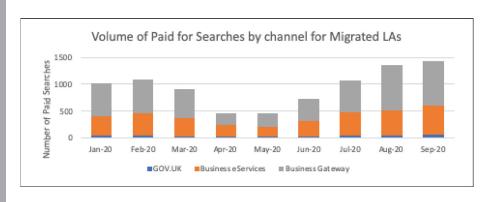
For more information please contact your delivery manager or email our team inbox.

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Service statistics

This graph illustrates the number of official searches purchased through HM Land Registry's business channels for migrated local authorities.

August and September saw our highest ever volume of searches purchased through our channels, as the housing market continued to rebound post-lockdown. We will continue to work with both local authorities (LAs) and the conveyancing sector to aid the recovery of the property market.



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Feedback

As always, your feedback is important, as it ensures we can make continued improvements and refinements to the service. Please do contact us with any comments on llcproject@landregistry.gov.uk.

With kind regards

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