Newsletter October 2020



Working with local authorities during lockdown

Following the Government's announcement of new national restrictions due to coronavirus (COVID-19), I want to reassure you we will work with local authorities to continue migration activity where possible.

We fully appreciate that these are difficult times to deliver public services and we remain committed to completing your migrations. Please get in touch with your delivery manager or our team inbox to discuss the support we can offer you.

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Nottingham digitisation work

As part of our plans to deliver migrations at a greater pace, we have created a digitisation and scanning team that provides dedicated support to local authorities.

This team has been brought together to digitise and transform local authorities' paper, microfiche and other non-digital records.

Based out of our Nottingham office, our team of 12 have hit the ground running and are working with Hillingdon, Stockton-on-Tees, Tameside and Stratford-on-Avon councils' data. The speed and quality are great to see, and despite the restrictions our team continue to work in our COVID-secure Nottingham office.

If your local authority has data that needs digitising and you would like the support of our team, please speak to your Delivery Manager or email our team inbox.

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Reviewing our digital events

October saw the last of our webinar events for the autumn season. We've been delighted to see high levels of engagement on a wide variety of topics. Each webinar has been well attended and there have been excellent comments raised that we will consider, to ensure the programme is adapting to your needs.

With some restrictions likely to be in place into the new year, we are developing the next series of webinars. We will keep you updated on future events. Please contact with us if there are specific topics you would like covered.

You can view all previous webinars in our Khub documents.

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An update on our upcoming GitHub platform

In last month's newsletter, I spoke about our upcoming GitHub platform. The new service reflects user research gathered from your colleagues and local authority advocates. With improved navigation and more support, accessing migration information will be quicker and simpler.

It is important to say that there will be an overlap period where both the Khub and GitHub platforms are available. Khub will then be withdrawn. Details of its withdrawal will be shared with you well in advance.

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Allison Bradbury Head of Local Land Charges Implementation

Last month, we wrote out to local authorities who have not yet returned their service assessments to validate the accuracy of the data we already hold. We are thankful to those who have returned either their service assessment or data validation.

We appreciate that remote working may make it difficult to complete the initial assessment. In the interim, we will use your validated data to continue our preparatory work until your completed service assessment is returned.

We will require the return of either the full-service assessment or the validation of your data by **Monday 30 November 2020**.

For more information please contact your delivery manager or the team inbox.

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Service statistics

This graph illustrates the number of official searches purchased through HM Land Registry's business channels for migrated local authorities.

Peaking in October, we've seen continued high levels of searches purchased through our channels. It's good to see that these have surpassed pre-COVID-19 levels. We will continue to work with both local authorities and the conveyancing sector to aid the recovery of the property market.





Feedback

As always, your feedback is important as it ensures we can make continued improvements and refinements to the service. Please do contact us with any comments by emailing our team inbox.

With kind regards

A J Bradbury

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