



## Get the latest information about the Local Land Charges (LLC) Programme and the migration of local authorities' data to the central LLC Register.

### Raising the LLC migration bar

October saw the highest number of local authority migrations in a single month since the programme launched. [Six local authorities' Local Land Charges \(LLC\) data were added to our national digital Register](#), taking the total number of registered charges to over one million. Homebuyers in Bromsgrove, Redditch, Tameside, Newark and Sherwood, Hambleton and Blackburn with Darwen, can now get instant online LLC search results at [Search for Local Land Charges](#).

Greater Manchester took its first step towards a fully digitised LLC service, following Tameside's migration. Digitisation of this aspect of the conveyancing process makes it quicker and simpler to buy and sell property, due to increased data transparency.

#### Tameside Council Executive Member Cllr Ged Cooney said:

"This is a major milestone in digitally transforming our land charges services. We are the first authority in Greater Manchester to do this – placing us at the forefront of change within the city-region and the country. There are some massive benefits for current and future Tameside residents. It will speed up the conveyancing process for property purchasers, subsequently benefitting the local economy and housing market. It is a brilliant example of how we can use digital technology to deliver better services at reduced cost and support our economic ambitions."

To allow buyers to access information quickly and innovators to create solutions for the wider community, we would encourage other local authorities to follow suit.

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### Stories from behind the scenes

Since the start of our migrations, a community has been forming behind the scenes. Our delivery teams are working in partnership with local authorities to achieve smooth, timely migrations. While the migration process may be the same, the experience of each local authority often varies. Our Delivery Managers (DM), who are the primary contacts for each of the local authorities, share their insight on the six recently migrated authorities.

#### Tameside

Joanne Silva, DM said: "Tameside had a completely paper-based register with lots of historic charges. It was the first local authority to have microfiche scans provided by our data transformation team. This gave them an opportunity to perfect their skills using our two new microfiche scanners.

During the scanning process, we were able to eliminate all duplicate and expired charges, reducing their register from 90,000+ to just over 60,000 records. It was a real benefit to have a contact person and dedicated team to deal with our deferrals and large extent queries. Without the support of Tameside and the 18-hour week resource allocated to this project, the migration would not have been possible, so thank you Tameside."

#### Bromsgrove and Redditch

Lorraine Loveday, DM said: "Bromsgrove and Redditch were the first dual local authority to migrate. Two local authorities working from one dataset presented extra complexities, such as data quality checks. We quickly learned to resolve this by ensuring that the correct merged boundary is used to perform the dashboard and quality checks.

As a result, we have created new processes to deal with subsequent local authorities who will require this type of migration. My special thanks go to the highly engaged local authority project team who are now great advocates for digital LLC register."

#### Blackburn with Darwen

Jo Hoskins, DM said: "Blackburn with Darwen was the first local authority to migrate using the tools and application programming interface (API) developed by NEC (their software supplier). As an early adopter, Blackburn with Darwen helped to map the migration process, by working closely with the supplier and our LLC team.

Together we successfully installed and tested the toolset, learning valuable lessons on how the NEC tools work along the way. Lessons learnt from this migration will shape the way we work with other local authorities who use NEC's software in the future."

#### Hambleton

Paula Evans, DM said: "Hambleton was the first local authority I have completely migrated remotely, having never met any of the Hambleton team face-to-face. Dealing with issues like quality data fixes can be challenging in normal circumstances, but not being able to go to the local authority to provide support was tricky at times.

We kept contact through MS Teams and emails and were able to collaboratively identify and resolve IT issues, minimising the potential impact on timelines. I must thank the Hambleton team who worked hard to enable us to overcome the obstacles of remote working and deliver a smooth migration."

#### Newark and Sherwood

Steve Godden, DM said: "Newark and Sherwood were a fully digitised local authority. This meant the bulk of migration work related to data fixes. These types of migrations provide opportunities for our staff to showcase IT talent.

Our new Business Analyst, Shelley Riley managed the main process of Newark and Sherwood migration. Within four months of joining the organisation, Shelley was up-to-speed and leading the data cleanse element of the migration. She identified where 'fix work' was required and wrote business rules to correct the issue. Regular contact with the local authority meant that fixes were tracked to ensure they were compliant with HM Land Registry standards and progress updates were transparent. Our collaborative way of working meant Shelley received excellent feedback from the local authority."

We encourage local authorities on their migration journey to make the most of the [Migration Hub](#). Details about processes, useful tools, guidance and much more are freely available, so please visit the site today.

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### Help us to share your good news

As more local authorities join the LLC Register, we know it is important to share these achievements with residents, businesses and stakeholders in the area. Making people aware of the benefits of the register will improve the conveyancing process for everyone.

We believe each local authority migration is worth celebrating because:

- it supports Government's wider digital transformation strategy and the levelling up agenda;
- local communities gain access to instant standardised, online data for a fixed fee;
- innovators have an opportunity to develop social and economic solutions; and
- the digitised dataset provides opportunities for the local authority to create efficiencies internally.

To support the promotion of each migrated local authority service, our communications team publish the news across multiple channels. We would also like to work more closely with local authority communications teams to join up our messaging. Our team has a wealth of resources and expertise that are available to help you share the good news.

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### Events

Our LLC team were among the exhibitors at the annual Solace Summit in Hull in October. This event gave us an opportunity to meet local government leaders and key stakeholders from all over the UK. Among those who visited our stand was Martin Reeves, Coventry City Council CEO who said: "You should be extremely proud of this fantastic service, it looks great".

Transforming local authority textual data into geospatial records with digital maps enhances the value of the LLC Register and the geospatial ecosystem. We will continue to explore ways to improve the dataset to achieve further value. The programme is scheduled to attend various events throughout November and December to inform and engage stakeholders including conveyancers and geospatial innovators.

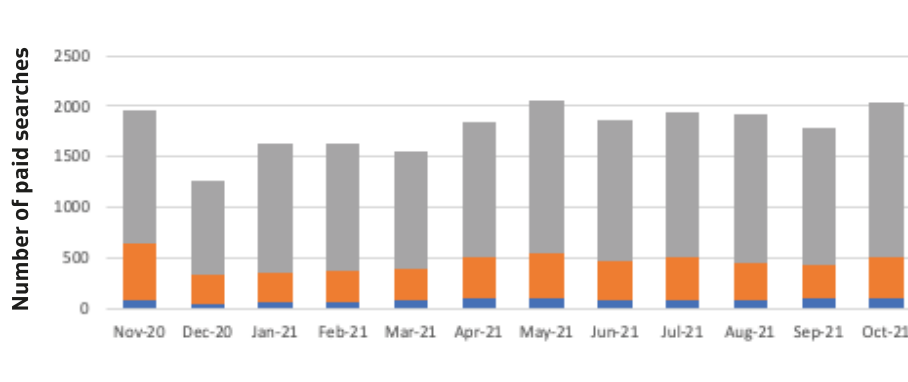
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### Service statistics

This graph illustrates the number of [official searches](#) purchased through HM Land Registry's business channels for migrated local authorities.

With six new local authorities joining the register in October, we expect to see search activity increase to either match or exceed the levels recorded in November 2020. These increments are proving how the LLC register continues to help speed up transactions in migrated areas.

#### Volume of paid for searches by channel for migrated local authorities



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### Feedback

Your feedback is important to us and will be used to improve and refine our service. Please email our [team inbox](#) with your comments.

Kind regards

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