Newsletter Nov/Dec 2020



Here is the latest information for local authorities about the Local Land Charges Programme and the migration of local authorities' data to the live service.

Continuing our work with local authorities

Following the Government's announcement of a return to a tiered system of restrictions, I want to reassure you that we will continue migration activity where possible.

Thanks to the hard work of our local authority colleagues and programme team members, we have been able to progress migrations throughout November and continue to scan and digitise LLC data. In addition, we are hosting virtual meetings with our experts to help local authorities move forward. Read Stockton-on-Tees Borough Council's recent blog to find out about their migration journey.

We understand these are difficult times to deliver public services, but we remain committed to helping local authorities migrate their data onto the central register. Our support package provides the resources and expertise needed for your smooth migration, free of charge.

Please get in touch with your Delivery Manager or our team to find out what support we can offer you.

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The benefits of scanning your non-digital data

In last month's newsletter, I spoke about the work our Nottingham-based digitisation team have been undertaking. The scanning of non-digital data, such as paper and microfiche records, is a vital part of the LLC service migration. Coronavirus (COVID-19) has placed strain on many services. It is our priority to help you wherever we can to accelerate your migration process, so your customers can benefit from instant online results in an easy-to-read format for a fixed fee.

Your digitised LLC data can be used internally to assist other departments. For example, CON29 enquiries or planning applications can be streamlined. Depending on what the existing agreements are, we will work with suppliers to establish the best way forward for your local authority and ensure there are no additional costs.

When your records are taken offsite, we have a 24-hour service level agreement to get any pertinent information required for a search back to you. If your local authority has data that needs digitising and you would like the support of our team, please speak to your Delivery Manager or email our team.

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Planning our events for 2021

As we near the end of 2020, we've spent time reviewing this year's events. While the year hasn't happened as we anticipated, there are still some great lessons and successes to be taken forward into the new year.

With restrictions likely to still be in place, we are developing the next series of webinars. January and February's events will set out our plan for the coming year. We'll look at our cluster approach and how to get your local authority ready for migration. Invites will be going out over the next few weeks. Please contact us if there are specific topics you would like covered. You can view all previous webinars in our Khub documents.

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An update on our upcoming GitHub platform

As we continue to build our upcoming GitHub platform, we are starting the process of user research. This involves providing the prototype and materials to our local authority advocates in order to gather their feedback. Our GitHub platform will be an easy-to-access repository containing resources and guides to help you at each stage of your local authority's migration. These resources will take you from preparing your data through to live service considerations.

It is important to say that there will be an overlap period where both the Khub and GitHub platforms are available. Khub will then be withdrawn. Details of its withdrawal will be shared with you well in advance.

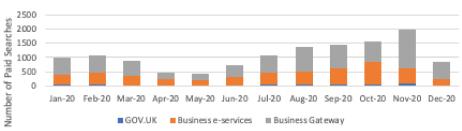
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Service statistics

This graph illustrates the number of official searches purchased through HM Land Registry's business channels for migrated local authorities.

Peaking in October, we've seen continued high levels of searches purchased through our channels. It's good to see that these have surpassed pre-coronavirus levels. We will continue to work both with local authorities and with the conveyancing sector to aid the recovery of the property market.

Volume of paid for searches by channel for migrated local authorities



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Feedback

As always, your feedback is important as it ensures we can make continued improvements and refinements to the service. Please do contact us with any comments by emailing our team inbox.

With kind regards

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