

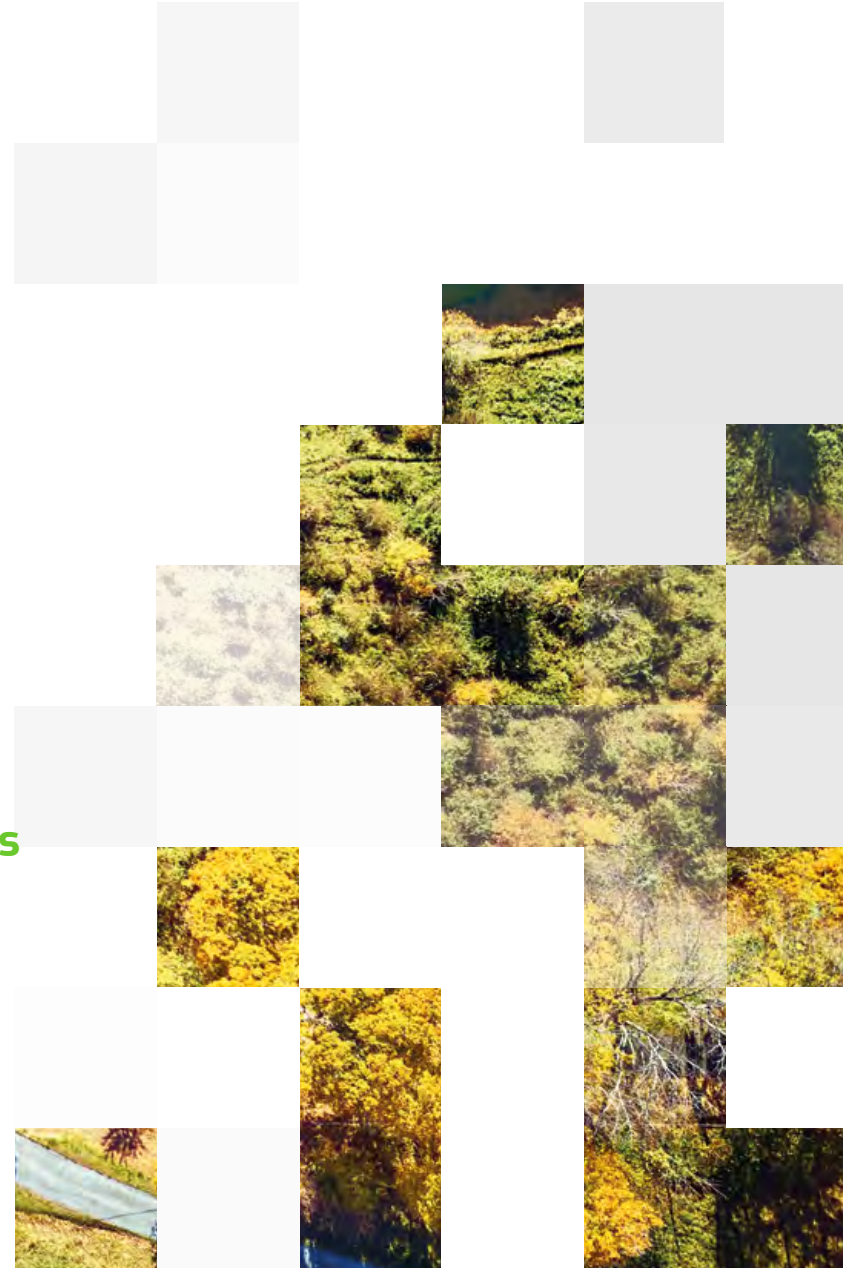
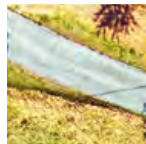
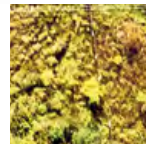
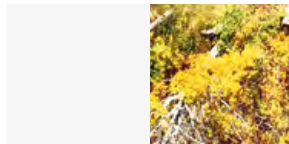


# Newsletter November 2022

**Get the latest information about the Local Land Charges (LLC) Programme and the migration of local authorities' data to the central LLC Register.**

## **In this month's edition**

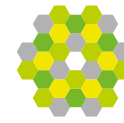
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# 50 migrations and counting

We had plenty to celebrate on 12 October 2022. HM Land Registry marked 160 years of central Land Registration and, on the same day, the LLC Programme reached its 50th migration milestone with Knowsley Council. The migrations are continuing at pace with Richmondshire District Council joining the national, digital register on 31 October. Richmondshire is the third of the seven North Yorkshire districts we intend to migrate before they merge into a single unitary authority in April 2023.

HM Land Registry  
Local Land Charges



**Celebrating  
50 migrations!**



# Putting customers first

We want to ensure customers ordering a LLC search receive the most accurate information at all times. As such, we ask all migrated local authorities to register local land charges as they are created or come into existence. Delaying registration risks some customer searches being incomplete, which could lead to complaints and possible compensation claims.

Under section 10(5) of the Local Land Charges Act 1975, HM Land Registry may recover compensation from an authority if the claim results from a failure to register a charge. Please help us to maintain the integrity of the LLC Register by registering charges in a timely manner.

**Our video guide on how to add, update or cancel charges on the LLC Register.**



# Get business case support

During the September regional events, several local authority representatives asked for support and tips on how to write a compelling business case to kick-start migration projects. We have now published an outline business case template available at Item 3 on the [Migration Hub](#). You will also find other useful resources which include:

- [the benefits of migrating](#) your LLC service
- [a summary of the comprehensive support package](#) for local authorities
- the financial support available to local authorities such as [transition payments](#) and [new burdens payments](#).



# Delivering ahead of time

**Back in May, the migration of Newcastle-under-Lyme's LLC data to the national register was a significant milestone for the local authority (LA). I was delighted when Katharine Armstrong, their Delivery Manager, announced we would serve them notice a week ahead of schedule.**

Although the migration was not without challenges, their team maintained open and honest conversations with us to bring about speedy resolutions. The council's commitment was unwavering, resulting in a timely migration.

To better understand Newcastle-under-Lyme's migration experience, I spoke to Martin Ashmore who was the Senior ICT officer during the migration.

**Allison: How did you approach the migration?**

**Martin:** Initially the migration process was quite daunting for us because we had very limited resources. We also had quite differing opinions on the process internally, including whether it should be happening at all.

**Allison: This is not surprising, especially if you don't know how other LAs have coped. How was the migration process itself?**

**Martin:** At times there were tight deadlines and moments of stress. That said, we were able to overcome the challenges because of the great relationships we developed, both internally and with HM Land Registry (HMLR) staff.

**Allison: This is common feedback, strong partnerships are the backbone to successful migrations, and last far beyond the migration. Has that been your experience?**

**Martin:** For me, working with HMLR was really rewarding, it provided the chance to be part of a nationwide project, as well as an opportunity to develop skills outside my day-to-day duties. Also, after the migration we did see a much more cohesive and empathetic relationship between the sources of land charge data (development control team, those who administer the land charges data) and the systems (ICT/GIS).

**Allison: I can see you have now moved on in your career, so congratulations. What would you say was the key benefit for Newcastle-under-Lyme joining the national register?**

**Martin:** The data analysis during the migration process greatly improved the quality of our data and the confidence we have in it. Newcastle would never have been able to reach that level of data quality without the help of HMLR.



# Top migration tips

- Prioritise filling all the missing addresses at the beginning to avoid slowing your migration unnecessarily.
- Rapport building is critical to migrations and a conducive working environment, so get to know the people you are working with. Chatting outside of “charges and polygons” helps build relationships and conducive working environment.
- Migrations bring people together people from different local authority departments, who may not interact daily. It is beneficial to have regular internal meetings to consolidate the work you have completed before meeting with HM Land Registry.
- It is more difficult to bring people in halfway through a migration, so ensure all the relevant individuals are involved during the initial data discovery. HM Land Registry can help you identify the core members for your migration team.
- To avoid clogging up emails, use Eexternal MS Teams during the migration. This allows both HM Land Registry and you to update project documents or spreadsheets in real-time.
- Make sure that your LLC Officer is comfortable with the Application Programming Interface just before ‘go-live’. This will help them with their post-live administrative tasks once the service has been transferred to HM Land Registry.
- Be realistic and prioritise your wellbeing. Do not overstretch your capacity when agreeing timescales for delivery of individual tasks. While we are keen to have a timely migration, we understand that a happy and healthy team is a productive team.

Please visit our [Migration Hub](#) for more tips

## 2018

**11 July** Warwick District Council  
**03 Sept** Liverpool City Council  
**08 Oct** City of London Corporation  
**20 Nov** Blackpool Council

## 2019

**17 Jan** Council of the Isles of Scilly  
**11 July** Norwich City Council  
**01 Oct** Lambeth Council

## 2020

**31 Jan** Peterborough City Council  
**06 Feb** Watford Borough Council  
**21 April** Carlisle City Council  
**26 June** East Lindsey District Council  
**27 Aug** Milton Keynes Council

## 2021

**07 April** Stockton-on-Tees Borough Council  
**23 April** Spelthorne Borough Council  
**28 April** Sevenoaks District Council  
**10 May** Stratford-on-Avon District Council  
**26 May** Welwyn Hatfield Borough Council  
**19 July** Dudley Metropolitan Borough Council  
**13 Oct** Bromsgrove District Council  
**13 Oct** Redditch Borough Council  
**18 Oct** Tameside Metropolitan Borough Council  
**26 Oct** Newark and Sherwood District Council  
**28 Oct** Blackburn with Darwen Borough Council  
**28 Oct** Hambleton District Council  
**15 Nov** Pendle Borough Council  
**29 Nov** Scarborough Borough Council  
**16 Dec** North Kesteven District Council  
**20 Dec** Haringey Council

## 2022

**07 Jan** Plymouth City Council  
**07 Jan** Sutton Council  
**20 Jan** Babergh District Council  
**20 Jan** Mid Suffolk District Council  
**21 March** Mid Sussex District Council  
**20 April** City of Lincoln Council  
**25 April** Solihull Metropolitan Borough Cou  
**27 April** City and County of Swansea Council  
**27 April** Isle of Wight Council  
**28 April** Portsmouth City Council  
**29 April** Harborough District Council  
**02 May** Newcastle-under-Lyme Borough Cc  
**22 June** South Norfolk District Council  
**14 July** Bury Metropolitan Borough Council  
**21 July** West Suffolk Council  
**26 July** Merthyr Tydfil County Borough Cou  
**27 July** North West Leicestershire District Cc  
**11 Aug** South Staffordshire  
**15 Aug** Enfield  
**1 Sept** Cheltenham  
**6 Sept** Fenland  
**12 Oct** Knowsley  
**27 Oct** Richmondshire

# October's event calendar

October was a busy month as we continued engaging with and learning from our stakeholders. Our Customer Engagement Team met with solicitors and conveyancers at both the National Property Law Conference in London, and the LAW2022 event in Gateshead. Delegates received an update on our migration progress and heard about the positive impact the LLC Register is making in the property buying process.

We met members of the Local Enterprise Partnerships at the OxCam Arc Development Conference in Milton Keynes and during the virtual Midlands Development Conference. These events offered an opportunity to discuss the wider use of LLC geospatial data in stimulating local economic growth.

LLC teamed up with the Coal Authority at the Mortgage Advice Bureau (MAB) event, held at the ICC in Birmingham on 21 October 2022. LLC are working in partnership with The Coal Authority to deliver upfront property information to the industry and provide data that adds significant value to the decision-making process.





LLC and Coal Authority stand at the Mortgage Advice Bureau event.

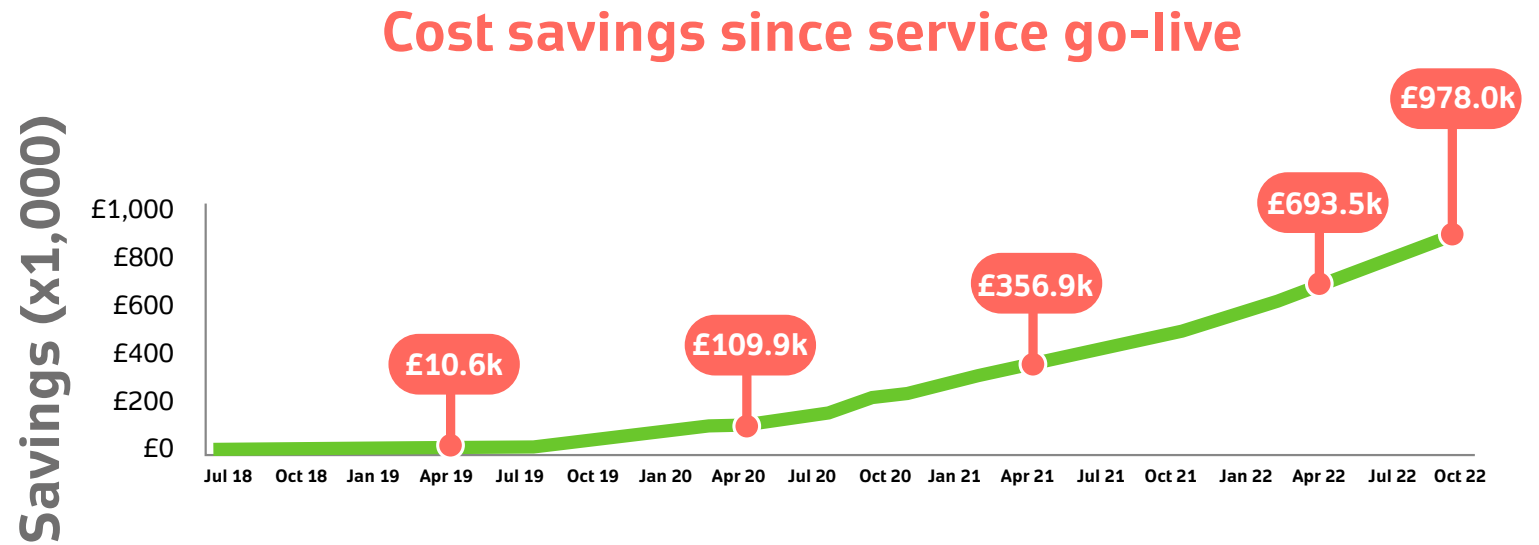
The NEC Assure event in Birmingham enabled us to outline the collaborative data transformation work we do with our software supplier. To support the management of migrated LLC services, NEC work with local authorities who opt to develop their own Application Programming Interface (API). HM Land Registry fund the development and maintenance of the API for the first three years after the LLC service transfers to the register.

We wrapped up October at the Mortgage Advice Bureau Conference in Birmingham, teaming up with the Coal Authority. We are currently piloting how early access to LLC information will improve the mortgage application process.



# LLC Register cost savings

The following graph illustrates the upward trajectory of the savings made from the national LLC Register searches in migrated areas. To date, 51 local authorities have migrated to the register.



Kind regards

*Allison Bradbury*

**Allison Bradbury**

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Implementation

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