

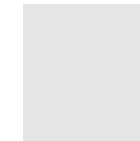
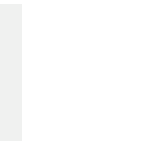
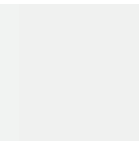
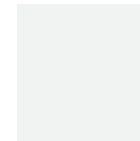
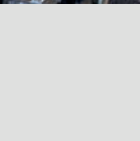
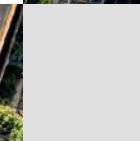
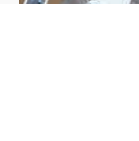
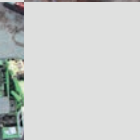
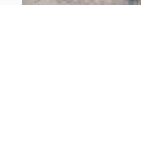
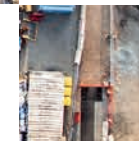
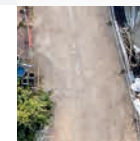
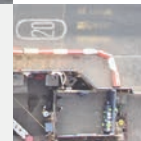
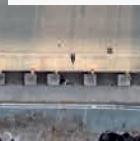
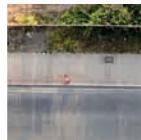
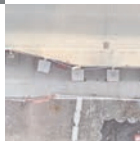
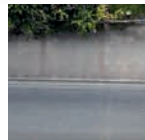
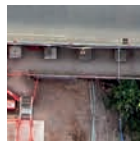
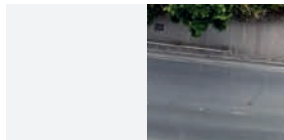


Newsletter September 2022

Get the latest information about the Local Land Charges (LLC) Programme and the migration of local authorities' data to the central LLC Register.

In this month's edition

- Our work with other originating authorities (OAs)
- Quote of the month
- Top migration tips
- Our events calendar
- The national LLC Register usage
- Your feedback



Our work with other originating authorities

Did you know that other than local authorities (LAs), there are more than 55 other **originating authorities** (OAs) in England and Wales that generate local land charges (LLCs)? Organisations such as utility companies, housing associations, national parks and infrastructure providers all play a vital role keeping LLC information up-to-date and accurate. Historically these organisations registered the LLCs they created with their respective LAs.

As LAs migrate their LLC data to the central register, OAs will need to check if the charge they create falls within a migrated **local authority area**. When an authority has migrated, the OA must select one of the three options below to register their charge:

- i) ask the LA to continue registering charges on their behalf.
- ii) develop an Application Programming Interface (API) using software to register charges automatically.
- iii) use the User Interface (UI) on GOV.UK which allows OAs to update their charges manually.

Following our discussion with the OAs, we know there are multiple dependencies between the OAs and LAs. To better support OAs, we have introduced a Relationship Manager to help them understand their obligations. We have also formed a National Parks Forum' for park teams to network and help support each other. In addition, we have joined the County Councils Network to better support council events with our subject matter expert speakers. Valuable feedback from the network will help us to develop our processes.

It is important that we all work together to ensure new charges are registered in a timely manner. Once an authority has migrated, the Relationship Manager from the Live Service Team will provide the OA with ongoing support. This support will include regular status reports on registered charges.

You can access technical training and practical support for using the UI maintain service in a **[video tutorial on how to add, update or cancel charges on the LLC register](#)**.

Our Senior Relationship Manager Keith Lloyd interacting with stakeholders at a recent event.



Originating Authorities we work with



- Exmoor National Park
- Northumberland National Park
- Northumbrian Water
- Southern Water
- London Legacy Development Corporation
- Environment Agency (pending)
- South Downs National Park
- Forestry Commission

Quote of the month

**Su Whybrow
Technical Support Team
Manager and Project
Lead, Enfield Council:**

“Every authority is different with their own culture, expertise, and preferred ways of working.

In Enfield, we have a constant desire to improve our services. HMLR’s commitment to support us on that journey has been invaluable and we were truly sorry to say goodbye to such a great delivery team. We are now moving forward with the live service team and embedding all the good practice learnt.

It has been a roller coaster of a journey that has led to a simpler and quicker LLC service for Enfield residents.”

Enfield Council went live on 15 August 2022.

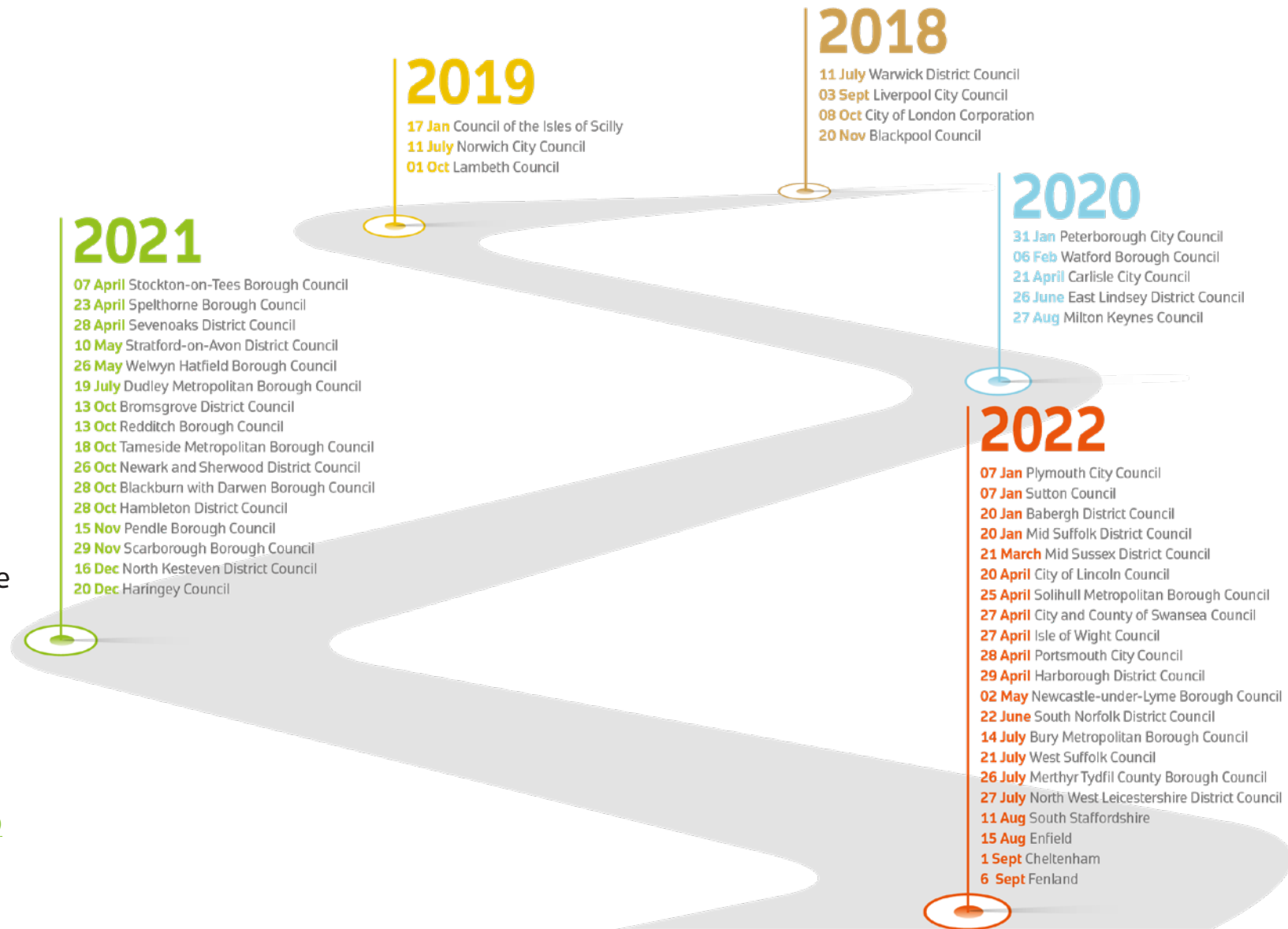


**Enfield Council: from Left to Right:
Rahul Thanki, LLC, Arianna Goodfellow, Digital
Services Project Manager Su Whybrow, Athena
Loizou, LLC, Tracy Hickson, Planning and Enforcement
Support, Vicki Page, Planning Validation.**

Top migration tips

- Ensure deadlines and expectations are clearly communicated to your stakeholders.
- Promptly load data issues into the Migration Helper and send them to the supplier for investigation.
- As the application of Business rules requires local authority oversight, ensure your resource plan accounts for this.
- Make use of HM Land Registry's subject matter experts and our online Migration Hub, which is the central information resource to support you throughout the migration process.
- Use the delivery plan template to help keep everything on track.

Please visit our [Migration Hub](#) for more tips.



Our events calendar

We have a full events calendar for September. On 12-13 September, we will be at the annual National Housing Summit showcasing the programme's progress. This will be a great opportunity to network with other authorities and stakeholders.

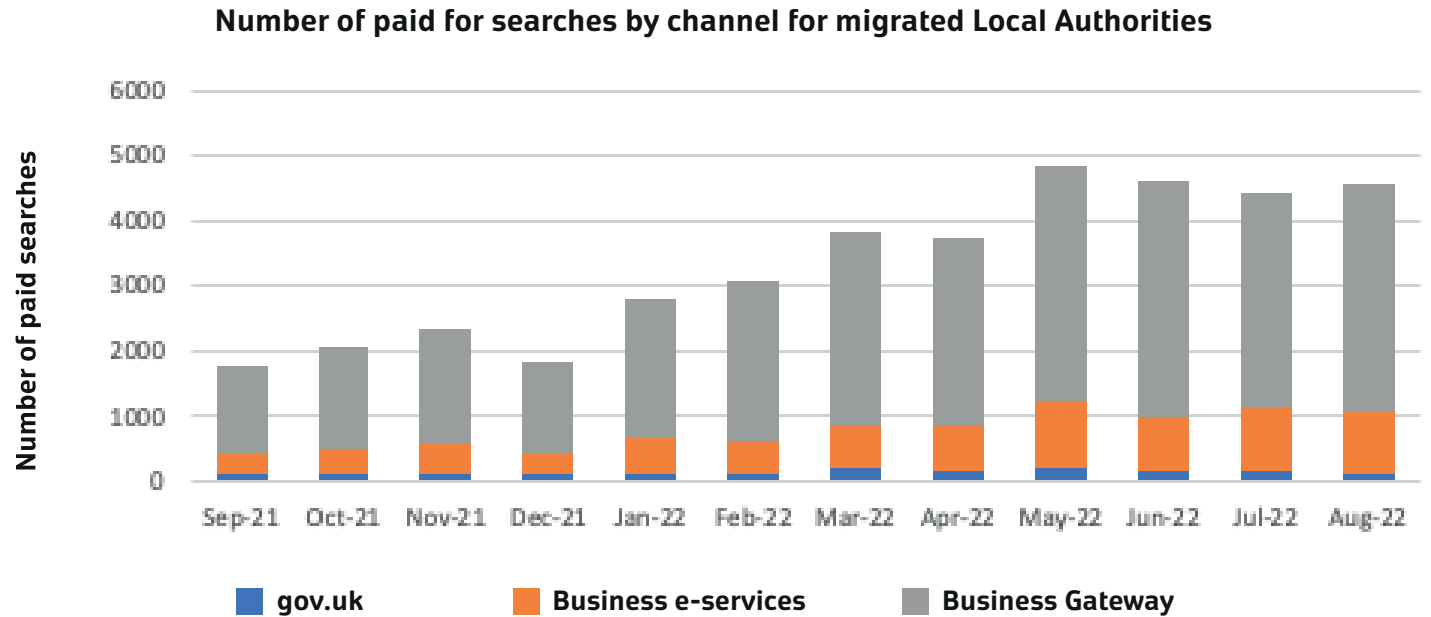
More than 600 senior housing leaders, politicians, key thinkers and innovators from across the housing sector are scheduled to attend. We look forward to being part of the debates and discussions that will shape the future housing landscape.

Our regional local authority engagement events in Manchester, Leicester and Southampton are now in full swing. We will provide you with an update in next month's edition.



The national LLC Register usage

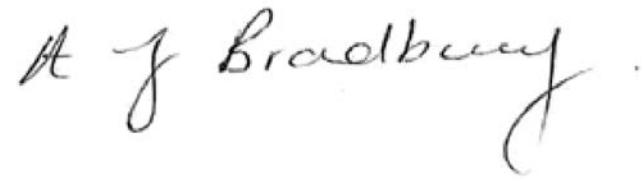
The following graph illustrates the number of **official searches** purchased through HM Land Registry's business channels for the 49 **migrated local authorities**.



Feedback

Your feedback is important to us and will be used to improve and refine our service. Please [contact our team](#) with any comments.

Kind regards

A handwritten signature in black ink that reads "A J Bradbury".

Allison Bradbury

Head of Local Land Charges
Implementation

llcproject@landregistry.gov.uk

