



# Newsletter December 2023

**Get the latest information about the Local Land Charges (LLC) Programme and local authorities' data migration to the central LLC Register.**

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# End-of-year message

**We are absolutely thrilled to have migrated 81 local authorities (LAs) and this number is ever-increasing. In addition, we have over 100 LAs actively working with our migration delivery teams. These LAs are being helped by either our own internal team, or one of our external delivery partners to digitise and transform their data. For LAs not yet in migration delivery, I'm sure you are now working closely with our Early Engagement team. This team is helping more than 120 LAs in this category, to extract their initial data and complete preparatory work.**

To date, we have migrated over 4.3 million LLC records, which is no small achievement. This is already making a positive difference to conveyancers and property buyers in migrated areas. However, we couldn't have done this without your support, and we recognise the significant contribution of our customers and stakeholders.

Recently, we ran a series of workshops across the country aimed at originating authorities. These were hugely successful in bringing people together to share best practice, and to receive feedback. It was also a brilliant opportunity for collaboration, which led to lots of questions being asked and

answered. Please be assured that we value your feedback and are constantly striving to improve the service, so it reflects your needs and delivers smoother migrations.

Next year will see many of our big cities being migrated. Lots of work on these is already happening quietly in the background. We are also getting closer to 100 migrated LAs, which will be a significant milestone.

Finally, I'd like to thank all of you, for your efforts throughout the year and wish you a peaceful Christmas and new year!



# Simpler access to LLC software supplier information

It is now even easier to find out about the software suppliers who support local authorities during local land charges migration activity and live service. Our [local land charges software suppliers](#) page outlines the organisations that are contracted to work with us and the roles they perform.

Please contact the software supplier to:

- ensure the software product meets your specific needs;
- obtain support; and
- request further information about the software.

The role of a software supplier differs to the [migration service delivery supplier](#), who manage migrations on our behalf.



# Land Data LLC training and development event

Register now for Land Data's LLC training and development event taking place near Derby on 4 & 5 March. This in-person event will be held at the [Radisson Blue Hotel at East Midlands Airport](#). This is a great opportunity for the LLC community to come together to learn and network.

## [Register for event](#)

Delegates will have an opportunity to:

- learn from industry experts;
- get up to speed with market trends;
- share best practice with peers;
- network and make new connections;
- celebrate the 2024 winners of the Excellence Awards; and
- meet with HM Land Registry's LLC team to further best working practices.

For more details, visit the [Land Data website](#).

## Training & Development

2024



# Originating authorities' regional events

During October and November, we held four regional events for originating authorities in **Leeds**, **Leicester**, **Southampton**, and **Newtown**. More than 160 delegates attended from LAs, national parks, county councils, and other organisations.

The events aimed to promote best practices, stimulate networking and collaboration between the authorities and our teams. I'm pleased that throughout the sessions, we saw high levels of engagement and interaction amongst delegates. We have collated the feedback on improving existing processes and are reviewing how we can deliver an even better experience for everyone.

## Guest speakers included:

- **Amy Stringer**, Land Charges Project Support Officer at Boston Borough Council
- **Elaine Munns**, Information Management Team Manager, Planning Services at West Sussex County Council
- **Jade Dicrosta**, Digital Transformation Lead Officer at South & East Lincolnshire Councils Partnership (advocate)
- **Kirsty Buet**, Senior Local Land Charges Officer at East Lindsey District Council
- **Michele Sarginson**, Records Manager and Data Protection Officer at Peak District National Park
- **Wendy Strangeway**, Planning Administration Team Leader at North York Moors National Park



Southampton

Talking to delegates in Southampton



**Some of our speakers shared their thoughts on the events:**

**Elaine Munns:** “I enjoyed the event and found it useful as it gave me an update on the progress of the LLC project and an opportunity to chat with other originating authorities. It helped to answer many questions I had regarding specific details, because there was a good attendance of knowledgeable HM Land Registry officers. I appreciated the opportunity to network with delegates and with HMLR; it was good to air those minor

queries that you carry around in your head, and then to know that you’re not the first to puzzle over that particular issue. The atmosphere at the events was very positive with HMLR clearly keen to ensure that attendees got as much as they could out of the event. It was friendly, relaxed, with a lot of information being imparted to the delegates.”

**Michele Sarginson:** “It was great to share the Peak District National Park migration journey with other delegates – it was well received. The workshop

session was very useful as it allowed different types of authorities to talk about their experiences and enabled others to chip in with tips.”

**Kirsty Buet:** “I found the event very beneficial in regards to networking with local authorities who have yet to fully migrate. As East Lindsey District Council are post migration, hearing about lessons learnt from HM Land Registry since we went live, and what changes they have put in place, was insightful.”



**Delegates engaging in an interactive workshop in Leeds**



**Live search service demonstration to delegates in Leicester**



**Our team in Newtown**

# Events calendar

**In November, our customer team attended the Mortgage Advice Bureau Conference in Birmingham and the County Council Network Conference in Marlow.**

## **Mortgage Advice Bureau (MAB) Conference**

The MAB conference hosted delegates from across the financial services and lending industries. Speaking to lenders, we shared the potential of integrating upfront property information into the early stage of their decision-making process.

We also demonstrated the live search service to show how it can be used for initial lender enquiries, as well as producing official results for conveyancers and solicitors.



**Callum Moffat, Marketing Manager - MAB Conference**

## **County Council Network (CCN) Conference**

The CCN conference was held on 10 November where we hosted a stand jointly with the Coal Authority. Event delegates included LAs, CEOs, councillors, and the Secretary of State for Levelling Up, Housing and Communities, the Rt Hon Michael Gove MP. Attending gave us an opportunity to demonstrate the live search service and talk about the importance of data quality and the consequences of errors, with members.



**Left to right: Delivery Managers, Sam Dobson and Keith Lloyd - CCN Conference**



# Quote of the month

“Some years ago, I hosted a conference about digitising LLC data. For the first few years, few believed it would happen. When digitisation started, I saw first-hand in the Nottingham office the enormity of the task ahead. But I also saw the determination, the enthusiasm, and the expertise of all those involved that has now led to 81 local authorities having their data digitised.

We now have another major task ahead that HM Land Registry, other government departments, and the industry have to deliver: the digitisation of more property data so buyers and sellers experience lower fall throughs and a speedier process. We also need to reduce the day-to-day

struggle with paperwork for those who work tirelessly to help people move home. One of the reasons I know this can be achieved is because of the pioneering work on LLC. It may take time, but it is absolutely

worth it and thanks to all the people that have worked so hard to make it happen.”

**Kate Faulkner OBE**  
Chair of the Home Buying and Selling Group

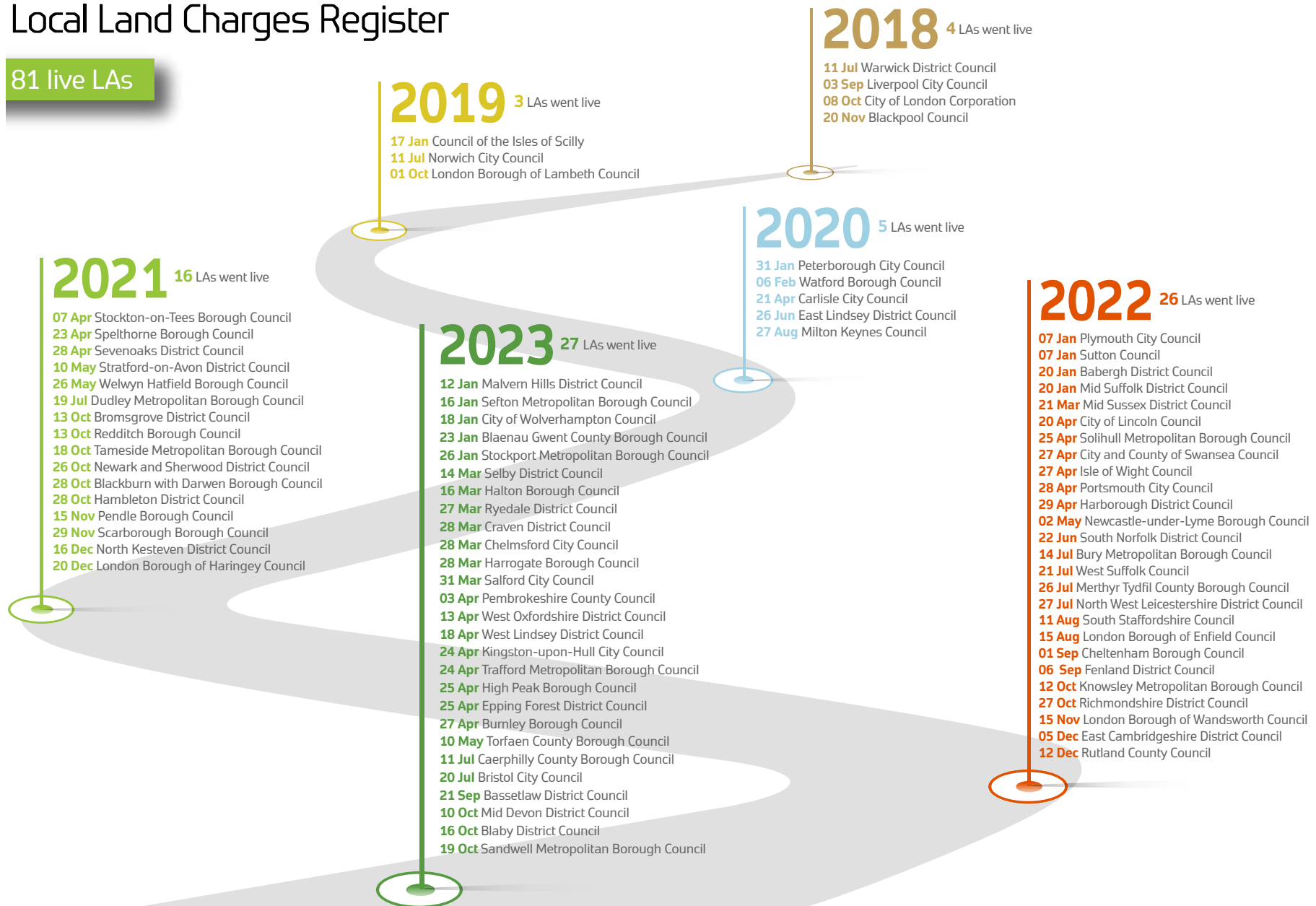




# Local authorities on the register by 7 December 2023

## HM Land Registry Local Land Charges Register

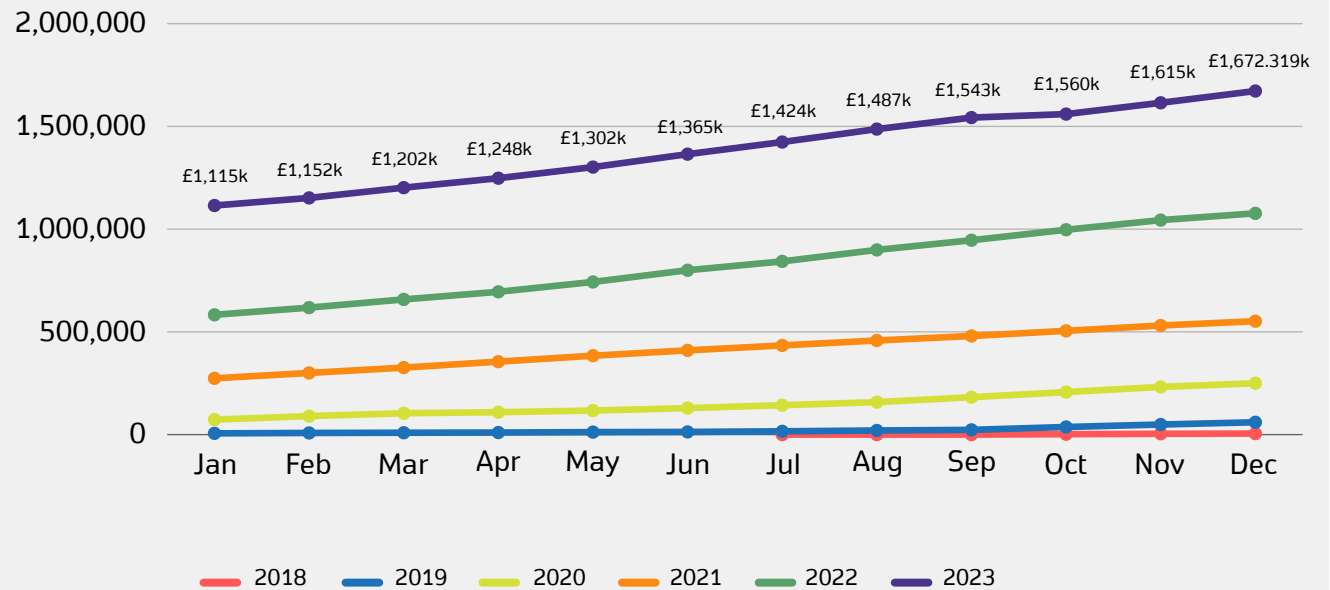
81 live LAs



# The national LLC Register cost savings

Since its launch, the LLC Register has recorded a total cost saving of over **£1.6 million** from searches with customers in migrated areas, saving an average of **13 days** to obtain an LLC search result (a total of over 5,400 years). The average saving per search is **£11** and over **775,000** searches have been made. There are over **4.3 million** charges from the **81 local authorities that have been migrated** to the register.

## Cost savings since service go-live



This graph illustrates the accumulative savings as more local authorities join the national LLC Register



Kind regards

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on behalf of

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