Newsletter April 2021



Here is the latest information for local authorities about the Local Land Charges Programme and the migration of local authorities' data to the live service.

Launching our Migration Hub

Over the past few months, we have been keeping you up to date with developments on our upcoming Migration Hub. I am pleased to announce the Migration Hub is now live. All relevant Khub resources are available on the site.

This new platform is the central repository for information to help local authorities at all stages of their migration journeys. To support our ambitious target of completing migrations by 2025, we have created a streamlined and user-friendly digital platform that provides the guidance and support you need.

From the landing page, you will see an overview of the resources and guidance. These include resources for migrating your local land charges (LLC) service, key learnings from previous migrations, archived communications such as webinars and newsletters and information to support customers across your locality.

As the programme progresses, new resources and updated guidance will be added to the Migration Hub to ensure it continues to meet your needs. We will withdraw Khub from 30 April.

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Our upcoming webinar

Across January and February, we hosted online events for local authorities in years 1 and 2 of our migration schedule. The team and I would like to thank everyone who attended and participated. During the question-and-answer sessions we had high levels of engagement with lots of questions, which revealed some development opportunities.

We will be holding an event on Tuesday 20 April to outline our plans for the authorities migrating in years 3 and 4. We will cover the activities you can complete ahead of your future migration. Invites for this event were sent on 15 March. If you have not received an invite and are scheduled to migrate in year 3 or 4, please get in touch. We look forward to seeing you there.

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The next local authorities joining our register

Despite the challenges that coronavirus (COVID-19) has brought, we have continued to work with local authorities to prepare their data for migration to our LLC service.

I am pleased to confirm that in the past month we served notice on Stockton-on-Tees Borough Council, Spelthorne Borough Council, Sevenoaks District Council, Stratford-on-Avon District Council and Welwyn Hatfield Borough Council. These local authorities will all have joined our service by the end of May. For further information on live local authorities, please see our GOV.UK page.

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Service statistics

This graph illustrates the number of official searches purchased through our business channels for migrated local authorities.

After the usual decrease in activity over the festive period, we've seen continued high levels of searches purchased through our channels, with January and February two of our most active months to date. We will continue to work with local authorities and the conveyancing sector to aid the recovery of the property market.

Volume of paid for searches by channel for migrated local authorities



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Feedback

As always, your feedback is important, as it ensures we can continue to make improvements that refine the service. Please email our team inbox with any comments.

Kind regards

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